

## 24/7 - 365 FNOL



We offer a UK based  
24/7 – 365 first  
notification of loss  
claims service



Our FNOL offering is only  
provided by Carpenters  
Group, never outsourced



Our in-house team handle  
over 650,000 FNOL calls  
every year



Multi-skilled agents  
providing accident after  
care and support



Ability to handle voice,  
electronic & AI claims  
notifications



Our highly trained teams  
are here to help your  
customers when they  
need it most, every day  
and every night